

## 2026 RENTAL General Terms and Conditions

· Any customer making a reservation acknowledges having the capacity to contract, namely being of legal age and not being placed under guardianship or curatorship.

· Prices are indicated in euros and include tax. They only include the services strictly mentioned at the time of booking or in the confirmation letter or email. The additional services consumed during the stay as well as the amount of the tourist tax will be added to the price mentioned when booking.

· July and August: 7-night minimum stay from Sunday to Sunday.

· Rentals will be available from 4:00 p.m. on the indicated arrival day and must be vacated by 10:00 a.m. on the indicated departure day. A rental includes parking for one car. For any animal, a supplement will be applied. Without the presence of the tenant, animals must under no circumstances be locked in the rental or tied up outside the rental. Category 1 "attack dogs" (pit bulls, etc.) and category 2 "guard and defense dogs" (rottweiler, etc.) are prohibited on the campsite.

· Deposit: 30% of the stay by credit card or bank transfer, will be due upon reservation. The balance will be due 30 days before arrival. If the balance is not paid 30 days before the scheduled arrival date, we will be obliged to cancel the reservation. The deposit will not be reimbursed.

· Payment of the deposit confirms your reservation for your stay and implies unreserved acceptance of our general conditions of sale, the internal regulations and the GDPR (General Data Protection Regulation). In accordance with the law in force, these documents are made available to the customer on [www.camping-embrun-clapiere.com](http://www.camping-embrun-clapiere.com) and are displayed at the entrance and reception of the campsite. They can also be obtained upon simple written request addressed to the campsite. The reservation of a campsite or accommodation being nominative, cannot be sublet or even transferred.

· Any extension of stay or early arrival will only be possible based on availability. Neither the same chalet/mobile home as the one reserved, nor the possibility of these extensions are guaranteed by the reservation.

· All reservations will be held until 6:00 p.m. on the indicated arrival day. Beyond this time, and without any news from you, your chalet/mobile home is no longer reserved and your reservation will be considered canceled without right to reimbursement.

### · Cancellation by the customer

Any cancellation before the arrival date of the stay reservation must be made in writing (mail or email). The deposit cannot be recovered under any circumstances.

The cancellation request (receipt of the reimbursement request with proof takes place at least 1 month before the start date of the stay in question. **You can subscribe to the "Campez couvert" cancellation insurance**, the GTC of which are detailed in the cancellation insurance section. Any *late arrival* or *early departure* is considered a partial cancellation, unused nights will not be refunded.

### · Cancellation by camping la Clapière

The campsite reserves the right to cancel your stay in cases of force majeure or fortuitous circumstances which could harm the safety of participants. Except in the event of force majeure for security reasons, the customer will be fully reimbursed for the sums paid in accordance with article R132-2 of the Consumer Code. However, this cancellation cannot give rise to the payment of damages. In the event of expulsion for non-compliance with the regulations or the T&Cs, no refund will be made.

### · Right of withdrawal

In accordance with article L.121-19 of the Consumer Code, the campsite informs its customers that the sale of accommodation services provided on a specific date, or according to a specific frequency, is not subject to the provisions relating to the 14-day withdrawal period.

· For any dispute that cannot be resolved amicably, the competent court to hear the case is the Administrative Court of Marseille.

· **Deposits will be requested upon arrival at the campsite by check, cash, or credit card. may be requested upon your arrival at the campsite in cash, or credit card. A deposit will only be charged after any damage/ uncleanliness has been noted during the inventory of the rental property:**

**DEPOSIT** Chalet / Mobile Home 200.00

**DEPOSIT** Housekeeping 60.00

*This document is a free translation into English. Only the original French version is authentic.*